



MAKHADO LOCAL MUNICIPALITY

ANNUAL PERFORMANCE REPORT (2020/2021)

"A dynamic hub for socio-economic development by 2050"

1. INTRODUCTION

Municipal organizational performance monitoring, evaluation and reporting forms part of governance, a good practice and also a statutory requirement in the South African government. The purpose of this Annual Performance Report is to record, disclose and account on the results of the assessment of actual service delivery achievements as measured against predetermined objectives for the 2020/2021 reporting period.

The Performance Management Framework at Makhado Local Municipality integrates organizational strategic management, service delivery, performance measurement and evaluation, and the associated reporting. The performance management function allows the municipality to track service delivery progress towards achieving the municipal objectives set in the Integrated Development Plan (the “IDP”) with its linked Medium Term Revenue and Expenditure Framework (“MTREF”).

The municipality’s 2020/2021 Annual Performance Report focuses on service delivery performance information relating to the key deliverables recorded in the 2020/2021 Integrated Development and Planning implemented through the 2020/2021 Service Delivery and Budget Implementation Plan (the “SDBIP”).

2. LEGISLATIVE BACKGROUND

Section 121 of the Local Government: Municipal Finance Management Act, 2003 (Act No. 56 of 2003) (the “MFMA”) mandates the municipality to prepare an Annual Report indicative of records of activities of the municipality during the 2020/21 reporting period. The report must also give an account on performance against the budget of the municipality, and promote accountability to the local community for the decisions made by the municipality.

According to the Local Government: Municipal Systems Act, 2000 (Act No. 32 of 2000), *Section 46(1)* as well as MFMA Circular 11 on reporting annual performance of the municipality, the compilation of the annual performance report must include an assessment of external providers, a comparison of the performance with targets set for and performance in the previous financial year and measures taken to improve unacceptable performance.

3. PERFORMANCE MEASUREMENT AT MAKHADO LOCAL MUNICIPALITY

Performance measurement of the municipality deals with collection, analyzing and/or reporting information regarding the performance of an individual, group, organization. During the reporting the municipality used the manual system to monitor its performance and manage its performance information. This manual system was guided by the Performance Management Framework, Policy and Procedure Manual.

The basic functioning of the performance monitoring system is to compare actual performance achievements with quarterly performance projections; to determine the deviations of the actuals against the projections; to express those deviations.

The system also provides management information in the form of graphical representations when the actual achievements are compared against the quarterly projections.

These graphical representations are used for performance and trend analyses to reflect on progress meeting predetermined objectives and targets; and for the purposes of early warning indicators of where corrective actions are required. The system also provides for accounts in the form of explanations for actual achievements, putting these achievements into context; and proposed actions for improvement where performance targets and projections were not achieved.

4. 2020/2021 ANNUAL ORGANIZATIONAL PERFORMANCE RESULTS

The 2020/2022 Service Delivery and Budget Implementation Plan on which this Performance Report is based, comprises **58 key** performance indicators with its concomitant performance targets. As an organisation, Makhado Local Municipality in the 2020/2021 reporting period achieved **35** of the performance indicators set and **23** were not achieved. This accounts for **60.34%** target achievement, translating to a negative variance of **39.66%**.

The table below reflect the actual performance per key performance area

CRITERIA	KPA 1	KPA 2	KPA 3	KPA 4	KPA 5	TOTAL
Number of Key Indicators	7	26	12	3	10	58
Number of Targets Achieved	5	11	11	1	7	35
Number of targets Not Achieved	2	15	1	2	3	23

5. COMPARATIVE ANALYSIS OF ORGANIZATIONAL PERFORMANCE INDICATORS 2019/2020 AND 2020/2021

The following table compares the Organizational Performance of 2019/2020 with 2020/2021

Activity	Number of indicators planned	Number of indicators achieved
2019/2020	49	31
2020/2021	58	35

ANNUAL PERFORMANCE REPORT 2020 - 2021

Priority Issue/Programme	Development Objectives	Key Performance Indicators	Baseline 2019/2020	Annual Targets	Performance Remark	Actual Performance	Challenges	Measures taken to improve/propose intervention	Project Name	Location	Funding Source	Adjusted Budget 20/21	Portfolio Of Evidence	Dept ID No.
MUNICIPAL INSTITUTIONAL DEVELOPMENT AND TRANSFORMATION														
Integrated Development Planning	Good governance and administrative excellence	Reviewed Integrated Development Plan (Annual)	Approved 2017/18 IDP	Reviewed Integrated Development Plan by 31 May 2021	Target Achieved	Reviewed Integrated Development Plan	None	IDP Review	Ward 8	Income (Own Funding)	Operational	Council resolutions, Final IDP, Invitations and attendance register for IDP consultation	MM 1	
Performance Management	Good governance and administrative excellence	Approved 2021/22 SDBIP	Approved 2021/22 SDBIP by 30 June 2021	Target Achieved	Approved 2021/22 SDBIP	None	SDBIP Development	Ward 8	Income (Own Funding)	Operational	Approved 2021/22 SDBIP	MM 2		
Performance Management	Good governance and administrative excellence	Adjusted 2020/21 SDBIP	Adjusted 2020/21 SDBIP by 31 March 2021	Target Achieved	Adjusted 2020/21 SDBIP	None	SDBIP Review	All Wards	Income (Own Funding)	Operational	Adjusted 2020/21 SDBIP	MM 3		
Performance Management	Good governance and administrative excellence	Approved 2020/21 Mid-Year Report	Approved 2020/20 Mid-Year Report by 30 January 2021	Target Achieved	Approved 2020/21 Mid-Year Report	None	Mid-Year Report	Ward 8	Income (Own Funding)	Operational	N/A	MM 4		

Performance Management	Good governance and administrative excellence	Approved 2019/20 Annual Report	Approved 2018/19 Annual Report	Approved 2019/20 Annual Report by 31 March 2021	Target not Achieved	2019/20 Annual Report not approved by 31 March 2021	Delay in AG finalising the Audit	The 2019/20 Annual Report was approved on the 31 May 2021	Annual Report
Human Resources and Organizational Development	Invest in human capital	Number of employees trained through Workplace Skills Plan	120 employees trained through Workplace Skills Plan by 30 June 2021	Target not Achieved	83 employees trained through WPS in 2020/21	Covid Regulation s	Make use of online training	Ward 8	Income (Own Funding)
	Number of councilors trained through Workplace Skills Plan	Fifty One(51) Councilors Trained	20 councilors trained through Workplace Skills Plan (WSP) by 30 June 2021	Target Achieved	20 Councilors trained through Workplace Skills Plan (WSP)	None	Councilors Training	Ward 8	Income (Own Funding)
Electricity Provision	Accessible basic and infrastructure services	Number of households electrified	930 Households	Target Achieved	720 Households electrified by 30 June 2021	None	Electrication of households	Makhado Municipality	INEP
									Completion Certificate
									TEC H

BASIC SERVICE DELIVERY

Electricity Provision	Accessible basic and infrastructure services	Number of Households serviced with electricity post connections	150 Households	Target Achieved	240 Households electrified	None	Electricity Post-Connections	All Wards	Income (Own Funding)
		serviced with electricity post connections	serviced with electricity post connections by 30 June 2021						2 500 000
Electricity Provision	Accessible basic and infrastructure services	LED Street Lights design	0	Approved LED Street Light design by 30 June 2021	Target not Achieved	LED Street Light design not approved	Ward 8	MIIG	1 300 000
		design							Approved LED Street Light design by 30 June 2022
Electricity Provision	Accessible basic and infrastructure services	Electrical Network System GIS inventory	0	Approved Electrical Network System GIS inventory by 30 June 2021	Target not Achieved	Delay in the appointment of service provider due to COVID-19 regulation	Ward 8	Electricity Network System GIS inventory	1 960 000
		inventory							Approved Electrical Network System GIS inventory data
Electricity Provision	Accessible basic and infrastructure services	Additional intake point for MLM Main Substation	0	Commissioned Additional Intake point for MLM Main Substation by 30 June 2021	Target not Achieved	Additional intake point for MLM Main Substation not commissioned	Ward 8	Income (Own Funding)	6 200 000
		point for MLM Main Substation							Completion certificate

Cemetery Fencing	Accessible basic and infrastructure services	Fenced municipality cements	N/A	Completed Dzumbathoho (Phadzima), Gogobole, Vleifontein, Raliphawisa, Pfananani, Mashau-Matanda and Tshivhade cements fenced by 30 June 2021	Target Achieved	Complete d Dzumbathoho (Phadzima), Gogobole, Vleifontein, Raliphawisa, Pfananani, Mashau-Matanda and Tshivhade cementries fenced	None	None	Fencing of Cementries
									Ward 20, 17, 14,24
									1 300 000
									MG
									Completion Certificate
									TEC H
									1 3

Sports Facilities	Accessible basic and infrastructure services	Constructed Waterva l Sports Facility (Phase 2)	Completed Waterva l Sports facility by 30 June 2021 (Phase 3)	Target not Achieved	Supplier could not source materials due to Covid-19	Waterva l Sports Facility	Ward 16	Income (Own Funding)	Completion Certificate
									TEC H
									1 4

Waste Management	Promote community and environmental welfare	Number of household s in urban areas with access to refuse removal	9889 Households accessing refuse removals by 30 June 2021	Target achieved	Househol ds	Waste Management	Ward 7, 8, 10,16, 20	Income (Own Funding)	Signed Collection slips
									COM M
									1 5

Free Basic Services Access	Accessible basic and infrastructure services	Number of Indigents with access to	8065 Indigents by 30 June 2021	Target not Achieved	To continue advertising indigent registration	Free Basic Services	All Wards	Income (Own Funding)	Operational Indigent Register
									B&T
									1 6

Waste Management	free electricity			\$ regulation			
	Promote community and environmental welfare	Constructed 2 x High mast light at Makhado Landfill site	Constructe d 2 High mast light by 30 June 2021	Target not achieved	Construction not completed	The tender to be rolled over to 2021/2022 Financial Year	Ward 7 Income (Own Funding) Completion Certificate COM M 7
Waste Management	Promote community and environmental welfare	Rehabilitation of old landfill site (Vondelin g) Phase 2 (Construction of evaporation pond, ablation facilities, planting vegetation, drainage and storm water systems)	Closed old Landfill site	Rehabilitat ed Landfill Site by 30 June 2021	Target achieved	Rehabilitati on complete d	Ward 9 Income (Own Funding) Completion certificate COM M 8

Parks & Recreation	Promote community and environmental welfare	Development of Dzanani Park Phase 2 (Installation of outdoor gym, playing equipment and swimming pool)	Dzanani Park (Phase 1) Installed Outdoor gym, and playing equipment by 30 June 2021	Target not achieved	Installation not complete d	Delays in completing detailed designs	The tender rolled over to 2021/2022 Financial Year	Dzanani Park Ward 36	Income (Own Funding)	1 500 000	Completion certificate	COM M 1 9	
Protection Services and Lisencing	Promote community and environmental welfare	Upgrading of Vehicle Testing station (Grade B to A) Dzanani	Vehicle Testing Station by 30 June 2021	Upgraded Vehicle Testing Station by 30 June 2021	Target not achieved	Upgrading not complete d	Delays in the evaluation process	Vehicle Testing Station	Ward 10	Income (Own Funding)	3 500 000	Completion certificate	COM M 2 0
Protection Services and Lisencing	Promote community and environmental welfare	Refurbishment of the existing cattle pound Structure	Cattle pound	Refurbished cattle pound by 30 June 2021	Target not Achieved	Refurbishment not complete d	Delay in completing refurbishments due to Covid-19	Makhad o Cattle Pound	Ward 9	Income (Own Funding)	1 200 000	Completion certificate	COM M 2 1
Roads, Bridges and Storm water	Accessible basic and infrastructure services	Dilapidated Stormwater infrastructure and roads resurfacing of roads	Stormwater Infrastructure and resurfacing of roads by 30 June 2021	Target Not Achieved	Construction not complete d	Delay in finalising the designs due to Covid-19	Storm Water	All Wards	Income (Own Funding)	6 000 000	Completion Certificate	TEC H 2 2	

Civil Engineering Services	Accessible basic and infrastructure services	Completed earthwork for New Council chamber and offices	Old Council Chamber	Completed earthwork for New Council chamber and offices by 30 June 2021	Target not Achieved	Earthwork not completed	Delay due to additional input into the initial designs	The project has been deferred to the 2022/2023 Financial Year	Council Chamber	Ward 21
Local Economic Development	Accessible basic and infrastructure services	Refurbished Information Centre	Information Centre	Refurbished Information Centre by 30 June 2021	Target not achieved	Construction not complete	Delays in the evaluation process due to Covid-19 Regulation	The project rolled over to 2021/2022 Financial Year	Information Centre	Ward 21
Roads, Bridges and Storm water	Accessible basic and infrastructure services	Constructed Testing Ground Admin Block	New	Completed Admin Block foundation at Testing Ground by 30 June 2021	Target Achieved	Fondation complete	None	Testing Ground	Ward 21	Income (Own Funding)
Roads, Bridges and Storm water	Accessible basic and infrastructure services	Upgraded Tshakhuma Fruit Market (Phase 2)	Tshakhuma Fruit Market (Phase 1)	Upgraded Tshakhuma Fruit Market by 30 June 2021 (Phase 2)	Target not Achieved	Construction not complete	Delay on procurement net of contractor due to Covid-19 Regulation	Tshakhuma Fruit Market	Ward 29	Income (Own Funding)
							Project is currently on construction and will be completed during 2021/222 Financial Year			Completion Certificate
										Progress Report
										TEC H
										2 3

Roads, Bridges and Storm water	Accessible basic and infrastructure services	Rehabilitated Dzanani Streets (Bibaba)	Dilapidated streets	Rehabilitated Dzanani Streets (Bibaba) by 30 June 2021	Target not Achieved	Construction not completed	Delay due to community dispute on the concrete kerb, requesting that the designs be changed in order to create space for the parking areas	Dzanani Streets	Ward 10	Income (Own Funding)	10 000 000	Completion Certificate	TEC H 7
Local Economic Development	Accessible basic and infrastructure services	Constructed N1 Tourism Park, Arts & Craft Centre fence	N1 Tourism Park	Completed N1 Tourism Park, Arts and Craft Centre fence (Phase 1) by 30 June 2021	Target Achieved	Completed N1 Tourism Park, Arts and Craft Centre fence (Phase 1)	None	N1 Tourism Park	Ward 21	Income (Own Funding)	3 500 000	Completion Certificate	TEC H 8
Roads, Bridges and Storm water	Accessible basic and infrastructure services	Average Percentage progress of Surfaced Tshedza to Vuvha Access Road (Phase 3)	Tshedza to Vuvha surfaced Access Road (Phase 2)	70% Physical progress on Tshedza to Vuvha surfaced Access Road (Phase 3) by 30 June 2021	Target Achieved	70,2% physical progress	None	Tshedza to Vuvha Access Road	Ward 25 and 26	MIG	38 968 870	Progress Report	TEC H 9

Roads, Bridges and Storm water	Accessible basic and infrastructure services	Surfaced Gombita, Tshivhuyuni to Mphagi Access Road	Gombita, Surfaced Gombita, Tshivhuyuni to Mphagi Access Road (Phase 3) by 30 June 2021	Target Achieved	Surfaced Gombita, Tshivhuyuni to Mphagi Access Road	None	Gombita, Tshivhuyuni to Mphagi Access Road	Ward 01, 12, 18	MIG 14 600 380	Completion Certificate	TEC H 3 0
Roads, Bridges and Storm water	Accessible basic and infrastructure services	Surfaced Rivoni to Xihobeni Access Road	New Appointment of a Service provider for Rivoni to Xihobeni Access Road by 30 June 2021	Target Achieved	Service provider appointed	None	Rivoni to Xihobeni Access road	Ward 2	MIG 5 000 000	Appointment letter	TEC H 3 1
Roads, Bridges and Storm water	Accessible basic and infrastructure services	Average Percentage progress on Constructed Sane to Natalie Bridge	New Physical progress on Sane to Natalie Bridge by 30 June 2021	Target Achieved	26% physical progress	None	Sane to Natalie Bridge	Ward 37	MIG 2 500 000	Progress Report	TEC H 3 2
Roads, Bridges and Storm water	Accessible basic and infrastructure services	Surfaced Valdezia Xitacini to Jiweni Access Road (Phase 3)	Valdezia Xitacini to Jiweni Access Road (Phase 2)	Target not Achieved	Borrow-pit ran out of material and delay due to floods	Valdezia Xitacini to Jiweni Access Road not surfaced	Valdezia Xitacini to Jiweni Access Road (Phase 3) by 30 June 2020	Ward 31	MIG 9 724 2 86,97	Completion Certificate	TEC H 3 3

MUNICIPAL FINANCIAL VIABILITY AND MANAGEMENT														
	Financial Statements	Sound Financial Management and viability	Improved Audit opinion for the previous year	Qualified audit opinion 2018/19	Improved Audit Opinion on previous financial year (2019/20) by 30 November 2020	Target Achieved	Unqualified Audit Opinion	None	Audit Opinion	Ward 8	Income (Own Funding)	Operational	AG Report and Management Letter	B&T 3 4
Financial Statements	Sound Financial Management and viability	Prepared Interim Financial Statement (FS)	2019/20 Interim Financial Statement	Developed and Submitted 2020/21 Interim Financial Statement by 30 April 2021	Target Achieved	Developed and Submitted 2020/21 Interim Financial Statement by 30 April 2021	None	Interim Financial Statements	Ward 8	Income (Own Funding)	Operational	2020/2021 Interim Financial Statements	B&T 3 5	
Financial Statements	Sound Financial Management and viability	Prepared and Submitted Annual FS for 2019/20 Financial Year	Annual Financial Statement 2018/19	Developed and submitted 2019/20 AFS by 30 October 2020	Target Achieved	Developed and submitted 2019/20 AFS by 30 October 2020	None	Annual Financial Statements	Ward 8	Income (Own Funding)	Operational	Annual Financial Statements	B&T 3 6	
Expenditure management	Sound Financial Management and viability	Percentage Expenditure on MIG	100% MIG	100% MIG Expenditure by 30 June 2021	Target Achieved	100%	None	MIG	Ward 8	MIG	42 673 815	Section 71 and Quarterly Financial Reports	TEC H 3 7	

Expenditure management	Sound Financial Management and viability	Percentage Expenditure on INEP Grant	100% 2019/20 INEP Spent	100% INEP Expenditure by 30 June 2021	Target Achieved	100%	None	None	INEP 000	Ward 8	INEP	10 340 000	Section 71 and Quarterly Financial Reports	TEC H 3 8
Budget and Reporting	Sound financial management and viability	Approved 2021/22 budget	Approved 2020/21 Budget	Approved 2021/22 Budget by 31 May 2021	Target Achieved	Approved 2021/22 Budget by 31 May 2021	None	None	Approved Budget	Ward 8	Income (Own Funding)	Operational	Approved budget and Council Resolution	B&T 3 9
Budget and Reporting	Sound financial management and viability	Number of section 71 reports submitted to Treasury during 2018/19	12 Reports Submitted during 2018/19	12 Section 71 Reports submitted by 30 June 2021	Target Achieved	12 Section 71 Reports submitted by 30 June 2021	None	None	Section 71 Reports	Ward 8	Income (Own Funding)	Operational	Copy of acknowledgement of receipt by Treasury and COGHSTA	B&T 4 0
Expenditure management	Sound Financial Management and viability	Percentage Expenditure of Financial Management Grant	100% of 2019/20 Financial Management Grant Spent	100% of 2019/20 Financial Management Grant spent by 30 June 2021	Target Achieved	100%	None	None	FMG Expenditure	All Wards	FMG Funding	1 700 000	Approved and Submitted Expenditure Report	B&T 4 1

Expenditure management	Sound Financial Management and viability	Percentage of Electricity distribution loss	13%	10% of Electricity Distribution loss (As per Treasury Regulations) by 30 June 2021	Target Achieved	10%	None	None	Electricity Distribution Loss	Ward 8	Income (Own Funding)	Operational	Monthly Expenditure and Revenue Reports	B&T 2	4
Supply Chain Management	Sound financial management and viability	Percentage of Tenders processed within 90 days (From closing date in the advert)	New	Tenders Processed within 90 Days after bid closure by 30 June 2021	Target not Achieved	77%	Bid committee s not meeting as scheduled due to Covid-19 regulation s	To convene more Bid Committee meetings	Tender Processing	Ward 8	Income (Own Funding)	Operational	Advertisements, Minutes of Adjudication Committee	B&T 3	4
Supply Chain Management	Sound financial management and viability	Percentage of Invoices Paid within 30 days of receipt	New	100% of Invoices paid within 30 days of receipt by 30 June 2021	Target Achieved	100%	None	Invoices Payment	Ward 8	Income (Own Funding)	Operational	Monthly Expenditure Reports	B&T 4	4	
Revenue Management	Sound financial management and viability	Revenue collection rate	80% of Revenue collected during 2019/20 Financial Year	85% of Revenue Collected during 2020/21 Financial Year	Target Achieved	88%	None	Revenue Collection	Ward 8	Income (Own Funding)	Operational	Collection Rate reports	B&T 5	4	

Local Economic Development	Invest in local economy	Number of LED projects supported	Six (06) Projects Supported by 30 June 2021 during 2019/20 Financial Year	Target not Achieved	02	Delay in the appointment of service provider due to COVID-19	Projects to be supported during the 1 st Quarter 2021/2022 Financial Year	LED Projects	All Wards	Income (Own Funding)	900 000	Service Level Agreements (SLA)	DEV P	4 6
Local Economic Development	Invest in local economy	Constructed Incubation Centre at Rathidili	New Incubation Centre at Rathidili by 30 June 2021	Completed	Target not Achieved	Construction on not completed	Delay in the appointment of service provider due to COVID-19	Incubation Centre	Ward 23	Income (Own Funding)	4 000 000	Completion Certificate	TEC H	4 7
Local Economic Development	Invest in local economy	Number of job opportunities created	800 Job opportunities	400 job opportunities created by 30 June 2021	Target Achieved	406	None	Employment Opportunities	All Wards	Income (Own Funding)	Operational	EPWP, CWP , and Community Projects employment register	DEV P	4 8
GOOD GOVERNANCE AND PUBLIC PARTICIPATION														
Risk Management	Good governance and Administrative Excellence	Reviewed and Developed Strategic and Operational Risk Assessment Register	Reviewed and Developed 2019/20 Strategic and Operational Risk Assessment Register	Reviewed and Developed 2021/22 Strategic and Operational Risk Assessment Register	Target Achieved	Reviewed and Developed 2021/22 Strategic and Operational Risk Assessment Register by 30 June 2021	Strategic and Operational Risk Assessment Register	None	Strategic and Operational Risk Register	Ward 8	Income (Own Funding)	Operational	Approved Strategic and Operational risk register	MM P

Risk Management	Good governance and Administrative Excellence	Coordinate risk management activities	100% of Fraud and Anti-Corruption cases attended on cases attended	100% of Fraud and Anti-Corruption cases attended by 30 June 2021	Target Achieved	100%	None	None	Fraud and Anti-Corruption	Ward 8	Income (Own Funding)	Investigation Reports / Case Register	MM 0
Internal Audit	Good governance and Administrative Excellence	Percentage implementation of action plans to address External Audit findings.	80%	90% of External Audit Findings resolved by 30 June 2021	Target Achieved	93%	None	None	External Audit Findings	Ward 8	Income (Own Funding)	Operational	Management Action Plan to address AGISA findings.
Internal Audit	Good governance and Administrative Excellence	Percentage Resolution of Internal Audit findings	80%	90% of Internal Audit Findings resolved by 30 June 2021	Target Achieved	91%	None	None	Internal Audit Findings	Ward 8	Income (Own Funding)	Operational	Internal Audit Reports
Internal Audit	Good governance and Administrative Excellence	Percentage implementation of approved Risk based Annual Internal Audit Plan.	100%	100% of Risk based Annual Internal Audit Plan Implemented by 30 June 2021	Target Achieved	100% of Risk based Annual Internal Audit Plan Implemented	None	None	Risk based Annual Internal Audit Plan.	Ward 8	Income (Own Funding)	Operational	Internal Audit progress report.
Internal Audit	Good governance and Administrative Excellence												MM 3

<i>Internal Audit</i>	Good governance and Administrati ve Excellence	Developed and approved Risk based three(03) year internal Audit rolling plan by 30 June 2021	New year internal Audit rolling plan by 30 June 2021	Approved three(03) year internal Audit rolling plan by 30 June 2021	Target Achieved	Approved three(03) year internal Audit rolling plan	None	Risk based three(03) year internal Audit rolling plan.	Ward 8	Income (Own Funding)	Operati onal	Risk based three(03) year internal audit rolling plan	MM 4	5
	<i>Information Technology</i>	Good governance and Administrati ve Excellence	Number of IT projects complete d	05 IT Projects Impleme nted during in 2019/20 Financial Year	Seven (07) Information Technology Projects completed by 30 June 2021	Target not achieved	Five (5) projects complete d.	For 2 projects the SPs were appointed 30 April 2021 and 21 May 2021, very late in the FY. The bidders ultimately was unable to deliver server Software and Server cabinet as specified.	IT Projects	Ward 8	Income (Own Funding)	4 462 000	Appointment letters and Close-out report	COR P 5
<i>Council Services</i>	Good governanc e and Administrati ve Excellence	Percentag e	98%	90% of Council Resoluti ons Implemented by 30 June 2021	Target not Achieved	86.36% Council Resolutio ns implemented	The last meeting held on 30 June 2021; its resolutions cannot be implemented in the reporting cycle	Portfolio departme nts to prioritise and make Council Resolutio ns a standing item in the department	Council Resoluti ons	Ward 8	Income (Own Funding)	Resolutions Register	Operati onal	COR P 6

Council Services	Good governance and Administrative Excellence	Number of Council meetings convened	Four(4) Council Meetings held during 2019/20 Financial Year	Seven (7) Council Meetings held by 30 June 2021	Target Achieved	10	None	Council Meeting s
Public Participation	Good governance and Administrative Excellence	Number of Imbizos convened	Four(4) Imbizos held during 2019/20 Financial Year	Four (4) Imbizos held by 30 June 2021	Target not achieved	0	Covid 19 Regulations imposed restrictions on public gatherings	All Wards
							Income (Own Funding)	Operati onal

Minutes, Attendance register, notice of invitations.

Minutes, Attendance Registers

6. SUMMARY: MUNICIPAL PERFORMANCE

A total number of 58 performance targets were due for review at the end of the financial under review. Out of these 35 were achieved, while 23 were not achieved. This accounts for 60.34% target achievement, whilst the 23 that is not achieved, is translating to a negative variance of 39.66%. Some of the major causes that gave rise to the under-performance included among others, but not limited to the emergence of COVID-19 pandemic. Out of the total number of 23 key performance indicators not achieved, 15 of which is attributable to COVID-19. This would have made a huge difference on the overall organisational municipal performance.

7. CONCLUSION

Tangible improvement in performance management and service delivery is being realized because there are clearly defined targets to be achieved by using a service delivery budget implementation plan aligned to the municipality's annual budget.

Effective and efficient in-year performance reporting, continues to assist the municipality in accurately tracking progress thereby identifying early warnings and activities that are lagging behind, thereby determine the intervention required and corrective actions are implemented as need arised.

8. SERVICE PROVIDERS PERFORMANCE REPORT

As provided for in Section 76(b) of the Municipal System Act, 32 of 2000, municipal services can be rendered by entering into a Service Delivery Arrangement with an external service provider. The Municipality is responsible for monitoring and evaluating the execution of the agreement, including the performance of the service provider in compliance with Section 41 of the Municipal Systems Act, 32 of 2000.

The performance of service providers that have been selected to provide assistance in the provision of a municipal service, otherwise than in circumstances where Chapter 8 of the Municipal Systems Act applies, is required, by section 116 of the Municipal Finance Management Act, to be monitored and reported on.

FOURTH QUARTERS ASSESSMENT OF PERFORMANCE OF CONTRACTED SERVICE PROVIDERS REPORT 2020/2021

ANNEXURE A

Dep	Tender number	Project name	Name of Service provider	Starting Date	Completion Date	Extension of completion date (only if applicable)	Challenges and interventions	Assessment of Service Providers
								(Scale 1-5) 1 - Poor 2 - Fair 3 -Average 4 - Good 5 - Excellent
								Quarter 1
								Quarter 2
								Quarter 3
								Quarter 4
DCOM S	06/2017	Security Services : Municipal properties for the period of three (03) years	Ditrotsaka Trading and Projects	24/05/2017	31/10/2020	Contract ended	5	-
			Landmark Security and Supply and services	24/05/2017	31/10/2020	Contract ended	5	-
			Jackcliffy Trading CC	24/05/2017	31/10/2020	Contract ended	5	-
			Tshakhwilo Trading Enterprise	24/05/2017	31/10/2020	Contract ended	5	-
			Tshedza Protective Services	24/05/2017	31/10/2020	Contract ended	5	-

DFS	03/2018	Supply and Delivery of Protective clothing for makhado local municipal employees for the period of three (03) years	Londola Traders (Pty) Ltd	22/11/2018	21/11/2021	No service rendered during the quarters not rated	3	4	5
Mirants	22/11/2018	21/11/2021				No service rendered during the quarters not rated	3	3	-
Silaye General Trading	22/11/2018	21/11/2021				No service rendered during the quarters not rated	-	-	-
Ludricks Constructions and Projects (Pty) Ltd	22/11/2018	21/11/2021				No service rendered during the quarters not rated	5	5	-
Muspat Trading	22/11/2018	21/11/2021				No service rendered during the quarters not rated	3	3	5
Michael Makhado and Associates	22/11/2018	21/11/2021				No service rendered during the quarters not rated	5	5	-
Nesben Trading	22/11/2018	21/11/2021				No service rendered during the quarters not rated	-	-	5
Shamiso trading	22/11/2018	21/11/2021				No service rendered during the quarters not rated	5	-	-
Vhahandivhu Business Trading	22/11/2018	21/11/2021				No service rendered during the quarters not rated	-	-	3
Culis Tent Chairs and Tables Hire	22/11/2018	21/11/2021				No service rendered during the quarters not rated	-	5	5

DFS	06/2018	Printing and posting of consumer and sundry debtors statements for the period of three (03) years	Obvuledzaho general trading	07/12/2018	06/12/2021						5	5
DFS	10/2018	Publishing notices and adverts on different Newspaper for three (03) years	Mungona Holdings	19/11/2018	18/11/2021						5	5
DDP	51/2017	Compilation of General Valuation Roll for the period five years	Geospatial Valuation Technologies	01/07/2018	30/06/2023						5	5
DCS	12/2018	Supply and Delivery of ICT End user Equipment for the period of three (03) years	Yello Solution Technology CC Best Enough Trading and Projects 415 CC	07/01/2019	06/01/2022						5	5
DTS	21/2018	Appointment of contractor for construction of Piesanghoek to Khunda Road Phase 4	T and C Civils (Pty)Ltd	19/11/2018	28/02/2020	30/07/2020	Project Completed				3	-
DTS	23/2018	Construction of Waterval Sports Facility	Diges Group CC	19/11/2018	28/02/2020	30/07/2020	Project Completed				3	-
DTS	24/2018	Maintenance and Operation of all council air conditioner for the period of three (03) years	Belta Services	20/12/2018	19/12/2021		No service rendered during the quarters not rated				-	5
			Magekha Electrical JV Mudzusi wa vhutali	20/12/2018	19/12/2021		No service rendered during the quarters not rated				-	5
			Masgac Trading Enterprise JV	20/12/2018	19/12/2021		No service rendered during the quarters not rated				-	5

			MLK Engineering and Consultant					
DCS	26/201 8	Occupational Medical Services for Makhado local municipality employees for the period of three (03) years	Afrimed Business Solution	19/11/2018	18/11/2021			5 5 5 5
DFS	27/201 8	Supply and Delivery of Fuel Lubricants for Small Equipment	Class A Trading 514 Northbulk Petroleum Wholesalers	19/11/2018	18/11/2021	No service rendered during the quarters not rated		5 5 5 5
DCS	28/201 8	Clinical Psychologist medical services for the period of three (03) years	Afrimed Business Solution	19/11/2018	18/11/2021			5 5 5 5
DTS	31/201 8	Construction of Tshikwarani/ Manayhela and Zamenkomste Road	Moda Women Projects	06/12/2018	30/10/2020	Project completed	4 5 - -	
DTS	40/201 8	Repairs of Light Vehicles for the Period of Two (02) years	Mamosholagae Trading and Projects 30	30/01/2019	29/01/2021	Contract ended	5 5 - -	
DTS	42/201 8	Supply and Delivery of Batteries for the period of Two (02) years	Cesor (Pty) Ltd	31/12/2018	30/12/2020	Contract ended	2 2 - -	
DTS	43/201 8	Welding of Light Vehicles, Trucks, Heavy Machinery and Tractor for the period of Two (02) years	Mamosholagae Trading and Projects 30	31/12/2018	30/12/2020	Contract ended	5 5 - -	

DTS	44/201 8	Appointment of a Professional Engineer: Additional in-comer intake points for Makhado local municipality Main Substation for the period of Two (02) years	NSK Electrical and Construction Managers (Pty) Ltd	30/01/2019	29/01/2022					5	5	5	5
DTS	47/201 8	Appointment of panel of Consultants for Professional Civil Engineering Related Services for the Period of Three (03) years which shall be as and when required	Infraburo Civil and Engineering Voningela Consulting and Projects Diges Group CC Victory Development Projects Shumba Engineering Services Ntsako Tiyani and Associates MVE Consulting Engineers Nemorango Consulting Engineers TM Africa Engineering Services Dane Projects (Pty) Ltd Mamadi and Company	30/01/2019 30/01/2019 30/01/2019 30/01/2019 30/01/2019 30/01/2019 30/01/2019 30/01/2019 30/01/2019 30/01/2019 30/01/2019 30/01/2019	29/01/2022 29/01/2022 29/01/2022 29/01/2022 29/01/2022 29/01/2022 29/01/2022 29/01/2022 29/01/2022 29/01/2022 29/01/2022 29/01/2022	No service rendered during the quarters not rated No service rendered during the quarters not rated	-	-	-	-			

	Tshiamo Consulting Engineers	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-
Botshabelo Consulting and Projects	30/01/2019	29/01/2022			3	3	3	3
SA Quest	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
Tshashu Consulting and Projects Managers	30/01/2019	29/01/2022			3	3	3	5
Sizeya Consulting engineers	30/01/2019	29/01/2022			5	5	5	5
MJT Consulting Engineers 01 (Pty) Ltd	30/01/2019	29/01/2022			5	5	5	5
Samtak Consulting Services	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
Mulalo Consulting Engineers	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
AES Consulting	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
Morula Consulting Engineers and project managers	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
Mont Consulting Engineers	30/01/2019	29/01/2022			5	5	5	5

	Xilalelo Project Managers	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-
T2-Tech Engineering (Pty) Ltd	30/01/2019	29/01/2022			5	5	5	5
Tshedza Consulting Engineers	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
Ralema Consulting Engineers (Pty) Ltd	30/01/2019	29/01/2022			5	5	5	5
Muteo Consulting	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
TMS Consulting Engineers and Projects Management	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
Dikgabo Consulting Engineers	30/01/2019	29/01/2022			3	4	4	3
Phamela Engineering Services	30/01/2019	29/01/2022	No service rendered during the quarters not rated	-	-	-	-	-
EKS Consulting Engineers	30/01/2019	29/01/2022			5	5	5	5
DTS 56/201 8	Appointment of turnkey services for the design and upgrading of Tshakhuma Market	31/12/2018	30/06/2021		4	5	5	5
MM'S OFFIC E 54/201 8	Appointment of a provider/consultants to	Jofani Accounting Consulting	07/03/2019	06/03/2022	No service rendered during the quarters not rated	4	5	-

	render assignment for internal audit unit makhado municipality for the period of three years	Shumba Inc	07/03/2019	06/03/2022	No service rendered during the quarters not rated	5	5	-	-
	TNK Business solutions cc	07/03/2019	06/03/2022	No service rendered during the quarters not rated	-	-	-	-	-
	Victorious Chartered Accountants Inc	07/03/2019	06/03/2022	No service rendered during the quarters not rated	-	-	-	-	-
	MNB Chartered Accountants	07/03/2019	06/03/2022	No service rendered during the quarters not rated	5	5	-	-	-
	Eave Solution jv Differentia chartered Account (pty)ltd	07/03/2019	06/03/2022	No service rendered during the quarters not rated	-	-	-	-	-
	ARMS Audit and Risk Management solutions (pty)ltd	07/03/2019	06/03/2022	No service rendered during the quarters not rated	-	-	-	-	-
	Morar Incorporated	07/03/2019	06/03/2022		4	5	5	5	5
	Thuso financial consultants (pty)ltd	07/03/2019	06/03/2022	No service rendered during the quarters not rated	-	-	5	5	5
DDP	20/2019	Appointment for development of makhado municipality / land use scheme for a period of two years	Matete and associates consultants	26/06/2019	25/06/2021	No service rendered during the quarters not rated	5	-	-
DDP	22/2019	Preparation of makhado local municipality spatial development for a period of two years	Indalo and development consultant	26/06/2019	25/06/2021	No service rendered during the quarters not rated	5	-	-

DCOR P	11/201 9	Appointment of panel of service provider for skills development provider for the period of three years	Abakhwile community developers cc Arehone consulting	24/06/2019 24/06/2019	23/06/2022 23/06/2022	No service rendered during the quarters not rated	- -	- -	- -	- -
		Regenesys management (pty)ltd	24/06/2019 South african institute of learning	24/06/2019 24/06/2019	23/06/2022 23/06/2022	No service rendered during the quarters not rated	- -	- -	- -	- -
		Masana Social consulting	24/06/2019 Excellent minds institute (pty)ltd	24/06/2019 24/06/2019	23/06/2022 23/06/2022	No service rendered during the quarters not rated	- -	- -	- -	- -
DTS	68/201 8	Supply, fitting and repair of tyres for the period of two years	Temitope and tshlidzi trading	28/06/2019 Du toit's bande	27/06/2021 28/06/2019	No service rendered during the quarters not rated	- -	- -	- -	- -
		Lugani trading enterprise t/c Tiger wheel and tyre		28/06/2019 Matete and associates consultants	27/06/2021 26/06/2019	No service rendered during the quarters not rated	- -	- -	- -	- -
DDP	19/201 8	Development of Makhado Local municipality Land scheme for the period of two years			25/06/2021 25/06/2021				5 5	5 5
DFS	16/201 9	Cellphone and Tablet contract package for the period of three years	Tawau Trading cc	03/06/2019 Chose trading	02/06/2022 27/06/2021				5 5	5 5
DTS	65/201 9					No service rendered during the quarters not rated	- -	- -	- -	- -

	Supply and delivery of petrol engine oils for two years	Etrotax (Pty) Ltd	28/06/2020	27/06/2021	No service rendered during the quarters not rated	-	-	-	-
	Goldiflo (pty)ltd	28/06/2021	27/06/2021	No service rendered during the quarters not rated	-	5	-	-	-
	Exlite 349 cc	28/06/2022	27/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
	Wama business Enterprise (pty)ltd	28/06/2023	27/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
	Talithani holdings (pty)ltd	28/06/2024	27/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
	Reckson Solution (pty)ltd	28/06/2025	27/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
DFS	75/201 8	Provision of Banking Services for a period of five years	First Rand bank limited	24/06/2019	23/06/2024			5	5
DDP	21/201 9	Panel of demarcation of sites and township establishment for a period of three years	Ngoto Development Consultants	19/06/2019	18/06/2022			5	5
		Mahlori Development Consultants	19/06/2019	18/06/2022	No service rendered during the quarters not rated	-	-	-	-
		Acute Inovation	19/06/2019	18/06/2022				5	5
		Matete and associates consultants	19/06/2019	18/06/2022				5	5
DDP	23/201 9	Panel of professional surveyors for a period of three years	Rolous Geomatics Solutions	19/06/2019	18/06/2022			5	5

		N Khoza Land Surveyors	19/06/2019	18/06/2022				5	5	5	5
MM Geomatics (pty)ltd	19/06/2019	18/06/2022						5	5	5	5
Exilite 349 cc	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
Safe keepers Security	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
Siyanicenga Construction and Projects	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
Lucy general Suppliers	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
N and C Civils	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
Zwashu Trading and Projects	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
I Daisy general	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
TMJ Construction	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
Wama Business Enterprise	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
Teleside Technologies	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-
Rasoka (pty)ltd	30/06/2019	29/06/2021			No service rendered during the quarters not rated		-	-	-	-	-

	Wakhuso investment (pty)ltd	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-
Northbulk Petroleum	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
C Matodzi projects	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Mungona Holdings (pty)ltd	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Waulluga (pty)ltd	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Reckson Solution (pty)ltd	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Mudai petroleum	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Ntware Funi Trading and projects (pty)ltd	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Mudani Petroleum	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Ntware Funi Trading and projects (pty)ltd	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Mavenas (pty)ltd	30/06/2019	29/06/2021	No service rendered during the quarters not rated	-	-	-	-	-
Luraps Trading (Pty)ltd	26/06/2019	25/06/2022	No service rendered during the quarters not rated	5	-	5	5	5
DTS	35/2019							

	Supply and delivery of Electrical Materials for a period of three years	Mafunzwani Construction and General supply	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	-	-
Bics engineering and supply (pty)ltd	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	-	-
Tsuamo Civils	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	-	-
Madeph Technical Services	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	-	-
HTE Construction	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	-	-
Magekha Electrical	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	-	-
Free Horizon (pty)ltd	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	5	5
Labstyre (pty)ltd	26/06/2019	25/06/2022			No service rendered during the quarters not rated	5	5	-	-
angoni capital	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	5	5
Murangu Muvuledzi Trading and Projects	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	2	5
Gerson Matamela Holdings	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	-	-
Firm Supply Trading (pty)ltd	26/06/2019	25/06/2022			No service rendered during the quarters not rated	-	-	-	-

	Team Lutosh Trading Enterprise	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	-	-
Ludricks constructions	26/06/2019	25/06/2022			2	2	5	5
Goldfflo (pty)ltd	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	5	2	5	
1 Daisy General	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	-	5	
Waulugu (pty)ltd	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	-	-	
Mudumela trading and general projects	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	-	-	
Binofusion (Pty) Ltd	26/06/2019	25/06/2022	No service rendered during the quarters not rated	1	-	-	-	
Naps fire service and supply (pty)ltd	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	5	5	
Dreamfinders and projects 133	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	-	-	
MLTS Consultant	26/06/2019	25/06/2022	No service rendered during the quarters not rated	5	-	2	5	
Phenium Trading and projects	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	-	-	
Nergy construction	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	-	-	
Vhangwena Business Enterprise	26/06/2019	25/06/2022	No service rendered during the quarters not rated	-	-	5	5	

DCOM S	10 /2019	panel of service providers for supply and delivery of library books for a period of three (03) years	Quarts Trading	10/06/2019	09/06/2022	No service rendered during the quarters not rated	-	-	-	-
		BKS Educational Supplies T/A Best book	Shutter and Shooter Publishers	10/06/2019	09/06/2022	No service rendered during the quarters not rated	-	-	-	-
DFS	24/201 9	Auctioneering services on municipal assets for the period of three years	Root -X Auctioneers	19/08/2019	18/08/2022	No service rendered during the quarters not rated	-	-	-	-
DCOM S	35/201 9	Provision of Healthcare risk, Waste collection and treatment services for the period of three years	Gonyvanie Trading and Technology	19/08/2019	18/08/2022	No service rendered during the quarters not rated	-	-	-	-
DTS	30 / 2019	Supply and delivery of SS60 and CAT 65 Bituminous Emulsions for the period of two years	Nrath (Pty) Ltd	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	-	-
		Shumela Phanda Investment	Vunakum	10/09/2019	09/09/2021	No service rendered during the quarters not rated	-	-	-	-
		Maano Promotions and projects	Point on Services	10/09/2019	09/09/2021	No service rendered during the quarters not rated	-	-	-	-
		Mushavo Trading Enterprise	Vaal Water pipe and pumps supply	10/09/2019	09/09/2021	No service rendered during the quarters not rated	2	-	-	-

		Gerson Matamela Holdings	10/09/2019	09/09/2021	No service rendered during the quarters not rated	-	-	-	-
		Phem Consulting and projects managers	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	-	-
DTS	31 /2019	Supply and delivery of cold mix asphalt and LBS Filler for the period of two years	Goldiflo (pty)ltd	10/09/2019	09/09/2021	No service rendered during the quarters not rated	-	5	5
		Gadabi Holdings	10/09/2019	09/09/2021	Waiting for delivery	5	-	5	3
		Mushavo Trading Enterprise	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-
		Ronewa Vhutali	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-
		Nrath (Pty)Ltd	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-
		MDK Zamafuku Construction	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-
		N and C Civils	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-
		HMH Construction and general supply	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-
		V Mat Trading Enterprise	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-
		Gerson Matamela Holdings	10/09/2019	09/09/2021	No service rendered during the quarters not rated	-	-	5	-

		Shumela Phanda Investment	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-
	Point on Services	10/09/2019	09/09/2021	Awaiting for delivery	-	-	2	3	
	Water of Africa	10/09/2019	09/09/2021	No service rendered during the quarters not rated	5	-	5	-	
DTS	26 /2019	Appointment of contractor to upgrading the 2.5km gravel to tar road from Gombita , Tshivhuyuni to Mamphagi phase 3	Moswobi Building Construction and Property (Pty)ltd	27/09/2019	26/02/2021	Project completed	4	4	4
DCOM S	36 /2019	Appointment of Service provider for Operation and maintenance of Makhado new landfill site for the period of three (03) years	Mascon Trading Cc	30/11/2019	29/11/2022		5	5	5
DTS	38/2019	Refill, service, Supply and Delivery of Council fire extinguishers for the period of three (03) years	Quick Fire Services and General Trading	20/11/2019	19/11/2022	No service rendered during the quarters not rated	5	5	-
DTS	33 /2019	Construction of Tschedza to Vuvha access road	Tainama Civils (Pty)ltd	27/09/2019	06/09/2021		4	4	4
DTS	27 /2019	Appointment of contractor to upgrading of Mara Line	Kingki Electrical	06/09/2019	05/06/2020	Contract ended	5	5	-
DFS	28 / 2019	Panel of service provider for sourcing of grants and implementation of programmes on a risk based for a period of three (03) years	Pholisan Capital Advisory and Investment	25/11/2019	24/11/2022	No service rendered during the quarters not rated	-	-	-
			Mafumu Consulting (Pty)ltd	25/11/2019	24/11/2022	No service rendered during the quarters not rated	-	-	-

		Masala Ramabulana Holdings	25/11/2019	24/11/2022	No service rendered during the quarters not rated	-	-	-	-
	Pfani IT Services	25/11/2019	24/11/2022		No service rendered during the quarters not rated	-	-	-	-
	Melokuhle Management	25/11/2019	24/11/2022		No service rendered during the quarters not rated	-	-	-	-
	Afrikon Investment	25/11/2019	24/11/2022		No service rendered during the quarters not rated	-	-	-	-
DTS	46 /2019	Supply, delivery of materials/labour and construction of pavement at Mechanical workshop phase 2	Mvuno geo-environmental civil and construction	26/11/2019	ONCE OFF	Project completed in 1st quarter	5	-	-
DFS	55/2019	Provision of meter reading for electrical consumption for the period of three years	KMA Consulting CC	19/12/2019	18/12/2022		5	5	5
DFS	56 /2019	Provision of Value added tax (VAT) recovery for the period of three years	PF Financial Consulting CC	25/11/2019	24/11/2022		5	5	5
DTS	57/2019	Supply, Delivery of Material and Labour for Fencing of Dzanani Regional Office	Wanga Muano General Dealer pty ltd	27/12/2019	ONCE OFF	Project completed in 1st quarter	5	-	-
DTS	53/2019	Construction of exhibiting store at showground	Mvuno Geo-Env civil and construction	27/12/2019	ONCE OFF	Project completed in 1st quarter	5	-	-
DTS	65 /2019	Construction of Xitacini to Jiweni Access road	PGN pty ltd	08/01/2020	30/08/2021		5	5	5

DTS	44/ 2019	Supply and delivery of culverts pipes and round pipes	MWIA Infrastructure Developers (pty)ltd	07/02/2020	ONCE OFF	Project completed in 1st quarter	5	-	-	-
DTS	66/ 2019	Waterval sport facility phase 3	Valcross	07/02/2020	30/08/2021		4	5	5	4
DTS	72/ 2019	Refurbishment of electrical stores building	Luma General Trading	16/07/2020	15/10/2020	Project completed in 1st quarter	5	-	-	-
DTS	60/201 9	Electrical Contractor to upgrade the Levubu East 22KV	Lefhumo Lwa Berema	16/07/2020	15/09/2020	Project completed in 1st quarter	5	-	-	-
DCOR P	67/201 9	Panel of service providers to supply and delivery of newspapers for the period of 12 months	Brucheli (Pty)ltd	02/08/2020	01/08/2021		5	5	5	5
DTS	71/201 9	Panel of service providers to supply and delivery of electrical materials (Group C) for the period of three years	Ramsmushavhi General Trading	02/09/2020	01/09/2023	Waiting for delivery	-	-	5	3
			TMMR Trading Enterprise	02/09/2020	01/09/2023	Waiting for delivery	-	-	5	5
			Conan Consulting and Projects	02/09/2020	01/09/2023	No service rendered during the quarters not rated	-	5	5	-
			Nrath Trading (Pty)ltd	02/09/2020	01/09/2023	No service rendered during the quarters not rated	-	-	5	5
			Masgac Trading Enterprise	02/09/2020	01/09/2023	No service rendered during the quarters not rated	-	-	-	5
			Best Enough Trading Projects	02/09/2020	01/09/2023	No service rendered during the quarters not rated	-	-	-	5
			Mphuma Supply and Services	02/09/2020	01/09/2023	No service rendered during the quarters not rated	-	5	5	5

		Mapondo Trading and projects	02/09/2020	01/09/2023	No service rendered during this 4th quarter (Not rated)	-	-	5	-
	Angoni Capital	02/09/2020	01/09/2023		No service rendered during the quarters not rated	-	2	5	5
	Cloud One Trading	02/09/2020	01/09/2023		No service rendered during the quarters not rated	-	-	-	5
	Aarotec (Pty)ltd	02/09/2020	01/09/2023		No service rendered during the quarters not rated	-	-	-	-
DCOM S	15/2020	Supply and delivery of refuse skip loader truck	Aarotec (Pty)ltd	28/08/2020	ONCE OFF	No service rendered during the quarters not rated	-	-	3
DTS	63/2019	Supply and delivery of Air Conditioners for the period of three (03) years	Mpho's Aircondition Ramsmushavhi General Trading	08/09/2020	07/09/2023	No service rendered during the quarters not rated	-	-	2
			Nrath Trading (Pty)ltd	08/09/2020	07/09/2023	No service rendered during the quarters not rated	-	-	5
DFS	24/2020	Provision of Short-term insurance for the period of 3 years	Tsuamo Civils (Pty)ltd	08/09/2020	07/09/2023	No service rendered during the quarters not rated	-	-	2
DCOM S	14/2020	Provision of security services to Municipal properties for a period of three years	Kunene Makopo Risk Solutions	30/09/2020	29/09/2023	No service rendered during the quarters not rated	-	-	2
			Collins Sebola Financial Services	11/09/2020	10/09/2023	No service rendered during the quarters not rated	-	-	5
			Tshakhwilo Trading Enterprise	11/09/2020	10/09/2023	No service rendered during the quarters not rated	-	-	5
			Ditiro Tsaka Security Services	11/09/2020	10/09/2023	No service rendered during the quarters not rated	-	-	5
			Vhug! Protection Services	11/09/2020	10/09/2023	No service rendered during the quarters not rated	-	-	5

		Backline Security Services	11/09/2020	10/09/2023			
DCOR P	16 / 2020	Supply,delivery,installatio n and commissioning of 19 rental photocopies and two coin controllers fro a period of 03 years	Todani Development and Consultancy	01/10/2020	30/09/2023	No service rendered during the quarters not rated	5 5 5 5
DCOM	03 of 2020	Rehabilitation of closed vondeling landfill site Phase 1	Mulalifa development projects	26/10/2020	30/04/2021	Project completed in 3rd quarter	- 5 -
DTS	17 of 2020	Construction of Mashau Matanda Graveyard	Zwashu Trading and Projects	20/11/2020	Once off	Project completed in 3rd quarter	5 -
DTS	19 of 2020	Construction of Fence at Raliphaswa Graveyard	Molouf (pty)ltd	20/11/2020	Once off	Project completed in 3rd quarter	5 -
DTS	20 of 2020	Construction of Fence at Tshivhade Graveyard	Mashnem General Dealer	20/11/2020	Once off	Project completed in 3rd quarter	5 -
DTS	21 of 2020	Construction of Fence at Dzumbathoho (Phadzima) Graveyard	Koephu Business Enterprise	20/11/2020	Once off	Project completed in 3rd quarter	5 -
DTS	22 of 2020	Construction of Fence at Vleifontein Graveyard	Katmal Construction	20/11/2020	Once off	Project completed in 3rd quarter	5 -
DTS	18 of 2020	Construciton of fence at Pfananji Grave Yard	Wanga Muano General Dealer	20/11/2020	Once off	Project completed in 3rd quarter	5 -
DTS	23 of 2020	Construciton of fence at Gogobole Grave Yard	Tshitandwa Trading	20/11/2020	Once off	Project completed in 3rd quarter	5 -
DTS	48 of 2020	Appointment of Electrical Contractor for the Electrification of Munananzhele Phase 3 Karana	Madz Electrical	23/11/2020	Once off	Project completed in 3rd quarter	5 -

DTS	49 of 2020	Appointment of Electrical Contractor for the Electrification of Buysdorp Community	Denzhe Electrical	23/11/2020	Once off		Project completed in 3rd quarter	5	-
DTS	50 of 2020	Appointment Contractor for the Electrification of Muananzhle Line Phase	Tshabalala Multi Service workshop	23/11/2020	Once off		Project completed in 3rd quarter	5	-
DTS	28 of 2020	Upgrading of Tshakhumu Community Market Phase 2	TTR Infrastructure Developers	26/11/2020	Once off		No service rendered during the quarters not rated	5	5
DCOR P	37 of 2020	Supply, Design and Printing of Diaries, Poster and Calendars for	Thina Printers and Distributors	26/11/2020	Once off		Project completed in 3rd quarter	5	-
DTS	29 of 2020	Rehabilitation of Streets Ramaano, Tshitolwe and Denzze	LTE Civils and plant	18/12/2020	17/06/2021		No service rendered during the quarters not rated	5	5
MM	33 of 2020	Appointment for a Panel of Legal Services for the period of three (03) years	TT NGOGENI ATTORNEYS INC	11/01/2021	10/01/2024		No service rendered during the quarters not rated	5	5
			KGOROEA DIRA MUDAU INC	11/01/2021	10/01/2024		No service rendered during the quarters not rated	5	5
		GROUP A- LITIGATION	MAKHUVHA E.M ATTORNEY	11/01/2021	10/01/2024		No service rendered during the quarters not rated	-	-
			RERANI MAWILA IV	11/01/2021	10/01/2024		No service rendered during the quarters not rated	5	5
			MUDAU AND NETSHIPSE ATTORNEYS	11/01/2021	10/01/2024		No service rendered during the quarters not rated	5	5
			MUEDI ATTORNEYS INC	11/01/2021	10/01/2024		No service rendered during the quarters not rated	5	5

		GOGOME NDOU ATTORNEYS J/V	11/01/2021	10/01/2024	No service rendered during the quarters not rated	5	5	
DUBISHI NTHAMBELENI ATTORNEYS	11/01/2021	10/01/2024	No service rendered during the quarters not rated	5	5			
MM 33 of 2020	Appointment for a Panel of Legal Services for the period of three (03) years	LEBEA & ASSOCIATES	11/01/2021	10/01/2024	No service rendered during the quarters not rated	-	-	
		LRM AND ASSOCIATES INCORPORATE D	11/01/2021	10/01/2024	No service rendered during the quarters not rated	-	-	
		GROUP B -LABOUR MATTERS	MUEDI ATTORNEYS INC	11/01/2021	10/01/2024	No service rendered during the quarters not rated	5	5
MM 33 of 2020	Appointment for a Panel of Legal Services for the period of three (03) years	DABISHI NTHAMBENI INC	11/01/2021	10/01/2024	No service rendered during the quarters not rated	5	5	
		MUNONDE ATTORNEYS	11/01/2021	10/01/2024	No service rendered during the quarters not rated	5	5	
		GROUP C - CONVEYANCERS	POPELA MAAKE ANCOPORATED	11/01/2021	10/01/2024	No service rendered during the quarters not rated	5	5
		MAKAMU AND MUNYA INC	11/01/2021	10/01/2024	No service rendered during the quarters not rated	5	5	
DTS 63 of 2020	Construction of rivoni - xihlobeng access road	NT MOLEFE CONSTRUCTIO N JV NRATH	25/04/2021	31/03/2022	No service rendered during the quarters not rated	5	5	
DTS 34 of 2020	Supply and delivery of Pedestrian Rollers	Goldflio (Pty) Ltd	18/12/2020	once off	Project completed in 3rd quarter	4	-	
DTS 35 of 2020	Supply and delivery of Culvert Pipes and Round Pipes	IFWS Projects (Pty) Ltd	18/12/2020	once off	Project completed in 3rd quarter	5	-	

DTS	46 of 2020	Supply, delivery of Material, Labour and Construction of Fencing of Mutsha Community Hall	Gerson Matamela	18/12/2020	once off		Project completed in 3rd quarter	5	-
DTS	55 of 2020	Appointment for contractor for construction of Sane to Natalie Bridge	Diges Group cc	30/12/2020	31/01/2022		No service rendered during the quarters not rated	5	5
DTS	30 of 2020	Construction of Fence N1 Tourism inclusive of Arts Centre and Craft Centre Project	Ramashu Supply and services	30/12/2020	29/05/2021		Project completed in 4th quarter	5	5
DFS	47 of 2020	Travel	Exila Travels	15/12/2020	14/12/2023		No service rendered during the quarters not rated	5	5
			Nyeteti Travels	15/12/2020	14/12/2023		No service rendered during the quarters not rated	5	5
			Pheto Travels	15/12/2020	14/12/2023		No service rendered during the quarters not rated	5	5
			Ariye Travels	15/12/2020	14/12/2023		No service rendered during the quarters not rated	5	5
DFS	32 of 2020	Disinfection of Municipal Offices	Muponi Property Management	11/01/2021	10/01/2022		No service rendered during the quarters not rated	5	5
			Afrimed Business solutions cc	11/01/2021	10/01/2022		No service rendered during the quarters not rated	-	5
DFS	36/2020	Supply, delivery of Materail, Labour and Construction of Pavement Dzanani Regional Offices	Nrath Trading (pty)ltd	11/01/2021	30/04/2021		Project completed during 3rd quarter	5	-
DFS	38/2020	Panel of service providers to supply and delivery of	Umanza Business Enterprise	15/06/2021	14/06/2024		No service rendered during the quarters not rated	3	

	refuse plastic bags for the period of three years	Savelot	15/06/2021	14/06/2024	No service rendered during the quarters not rated				3
	Wauiluga (pty)ltd	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Angoni Capital	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	MMC Consultants (PTY) LTD	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Moleke Projects	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Enge Security Services and Projects (PTY) LTD	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Muponi Property Management	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	SEOMC Trading Enterprise	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Nenilia General Supply	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Mboholowo General Trading and Gardening	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Linubrite	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Kondlelani Zwidoitea Construction and General Supply	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3
	Culis Tent Chairs and Tables Hire	15/06/2021	14/06/2024	No service rendered during the quarters not rated					3

			Annah and Son Trading and Projects	15/06/2021	14/06/2024	No service rendered during the quarters not rated	3
DCOM S	42/2020	Supply, delivery and Installation of high mast lights at Makhado new landfill site	Miluwani Electrical and House Wiring	15/06/2021	Once off	Appointment declined	-
DCOR P	19/2021	Upgrade of server infrastructure hardware	Mubvumela Corporation (PTY) LTD	30/04/2021	Once off	Project completed	5
DCOR P	16/2021	appointment of service provider for mime cast cyber resilience foundation plan, upgrade from g1 to m2r for 350 users and licensing for the period of three (03) years	Ndila Information Systems (pty) Ltd	30/04/2021	29/04/2024	No service rendered during the quarters not rated	5
DCOR P	15/2021	appointment of service provider for microsoft 365 business licenses (45 users) and munsoft 365 e3 licenses (50 users) for a period of twelve (12) months	Munsoft (pty) Ltd	30/04/2021	29/04/2022	No service rendered during the quarters not rated	5
DCOR P	21/2021	renew Microsoft office 365 apps for business license for the period three (03) years.	QSmart Services	30/04/2021	29/04/2024	No service rendered during the quarters not rated	5
DTS	10/2021	re-advertisement: repairs of small equipment for the period of the two (03) years	Justfix Auto Electrix	19/05/2021	18/05/2024	No service rendered during the quarters not rated	-

DTS	06/2021 1	supply and delivery of spares for repairs and maintenance for makhado local municipality fleet for the period of two (03) years	Justfix Auto Electrix	19/05/2021	18/05/2024	No service rendered during the quarters not rated	-
DCOR P	24/2021 1	Supply, delivery, and commissioning of server cabinet with built-in air-conditioning and controls	Angoni Capital	19/05/2021	once off	Awaiting for delivery	3
DTS	01/2021 1	Supply and Delivery of Gooseneck Trailer for Makhado local municipality	Cloud One Trading (pty) Ltd	30/04/2021	once off	Awaiting for delivery	3
DCOM S	05/2020 0	Appointment of service providers for rendering of waste material recovery (recycling) at makhado waste disposal facilities for period of three years	Nweti Wa Tilotla Daily Double	10/03/2021	09/03/2024	Declined appointment	-
DTS	64/2020 0	Appointment of panel of electrical contractors for emergency and preventative maintenance for the period of three (03) years	Avax SA 222 CC FFM Engineering (pty) Ltd	29/04/2021 29/04/2021	28/04/2024 28/04/2024	No service rendered during the quarters not rated	5
			Shudu Trading and Projects	29/04/2021	28/04/2024	No service rendered during the quarters not rated	4
			Hwali Business Enterprise	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
			KMA Consulting CC	29/04/2021	28/04/2024	No service rendered during the quarters not rated	4
			Tsire Consulting JV Masgac	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-

	Trading Enterprise				
Capotex Trading Enterprise CC	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
Denzhe Electrical CC	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
Miluwani Electrical and House Wiring	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5	
TM Consortium (pty) Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
Tsire Consulting JV Masgac Trading Enterprise	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
Rivisi Electrical Contractors	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
NSK Electrical and Construction Managers (Pty)Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
IPSUM Engineering Solutions	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
DCOR p 1	Supply and delivery of operating system for server	Fhima Consultancy and Projects	once off	Awaiting delivery	3

DCOM S	22/202 1	Panel of service providers to provide a service of grass cutting, litter picking in makhado municipality parks, empty stand and open spaces as and when required basis for period of three years	MVR Consulting and Projects Managers	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-
		Velaphe Transport and Projects JV seithuto Trading	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		MNN Landscaping	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		Kaybee Consulting and Projects	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		Mvelaphandle Trading and Projects	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		UB16 Investment and Projects (pty) Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		N and C Civils	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		KMA Consulting CC	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		Muponi Property Management	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		Mvelaphandle Trading and Projects	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	
		Vhashumza Trading (pty) Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-	

		Zabest Construction (pty) Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-
		PRR Solutions	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-
		Ramashu Supply and services	29/04/2021	28/04/2024	No service rendered during the quarters not rated	-
DTS	18/2021	Rehabilitation and resealing of roads, emergency potholes patching within makhado local municipality for the period three years as and when required basis.	Swadawada (pty) Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated
		Mvuno geo-environmental civil and construction			No service rendered during the quarters not rated	5
		Dzina 10 Trading (pty) Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
		MH Construction	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
		Rixorgile Consulting Engineers	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
		Swadawada (pty) Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
		Edgar Mul Holdings	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
		Nrath Trading (pty) Ltd JV Makawana Solutions	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
		Gerson Matamela Holdings	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
		IFWS Projects (Pty) Ltd	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5

		Muponi Property Management	29/04/2021	28/04/2024	No service rendered during the quarters not rated	5
Courtesy Management (pty) Ltd	29/04/2021	28/04/2024		No service rendered during the quarters not rated		5
Pakanji Trading Enterprise	29/04/2021	28/04/2024		No service rendered during the quarters not rated		5
Shumba Engineering Services	21/04/2021	20/04/2024		No service rendered during the quarters not rated		5
NSK Electrical and Construction Managers (Pty) Ltd	21/04/2021	20/04/2024		No service rendered during the quarters not rated		3
Risima Projects Management	21/04/2021	20/04/2024		No service rendered during the quarters not rated		3
Winding Technologies (pty) Ltd	21/04/2021	20/04/2024		No service rendered during the quarters not rated		3
AES Consulting	21/04/2021	20/04/2024		No service rendered during the quarters not rated		3
Zinjiva Information Brokers	15/04/2021	14/04/2022		No service rendered during the quarters not rated		3
DCOR P	10/2020	Appointment of service provider for review and consolidation of Makhado local municipality registry and records management processes			No service rendered during the quarters not rated	5
DTS 1	12/2021	Supply, Delivery and Commissioning of 5MVA Transformers for Eltivillas east substation and information centre – Boom Park substation	NSK Electrical and Construction Managers (Pty) Ltd	15/04/2021 Once off	No service rendered during the quarters not rated	5

DCOM S	25/202 1	Refurbishment of the existing cattle pound structure at makhado municipal animal pound	Timbacha Trading	02/06/2021	Once off	No service rendered during the quarters not rated	5
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N.B Kindly note that in a case were a servie provider hasn't rendered any services during the quarter of the financial year under review(2020-21), no rating is effected.

The Municipal Systems Act, (Act 32 of 2000) as amended, stipulates the following:

Annual performance reports:

46. (1) A municipality must prepare for each financial year a performance report reflecting –
- (a) the performance of the municipality and of each external service provider during that financial year;
 - (b) a comparison of the performances referred to in paragraph (a) with targets set for and performances in the previous financial year; and
 - (c) measures taken to improve performance.
- (2) An annual performance report must form part of the municipality's annual report in terms of Chapter 12 of the Municipal Finance Management Act."

Makhado Local Municipality

Mr K.M Nemaname
Acting Municipal Manager
Makhado Local Municipality

Date